APO KM Framework
Background of Framework

- Representation from Republic of China, India, Japan, Malaysia, Philippines, Singapore, Thailand and Vietnam.
- Develop a framework that is applicable for APO member countries.
- Considerations
  - Easily understood by APO member countries
  - Can be applied in any country and industry
Emphasize the importance of KM to organisational success.

Provide an easy to understand introduction to KM.

Highlight the critical factors for the successful implementation of KM.

Assist organisations in APO member countries in implementing KM.
Using Knowledge to increase Productivity, Profitability and Growth
Starting point of the framework is the vision and mission of the organization

There are three levels in the framework:
- Accelerators
- Knowledge Process
- Outcomes
Accelerators help to propel and speed up the KM initiative in the organization.

Four accelerators identified:
- Leadership
- People
- Processes
- Technology
Outcomes

- Expected outcomes:
  - Individual Capability
  - Team Capability
  - Organizational Capability
  - Societal Capacity

- Leading to:
  - Productivity
  - Quality products and services
  - Profitability
  - Growth
APO KM Framework

Outcomes
- Societal Capacity

Knowledge Process Accelerators
- People
- Processes

Vision
Mission

Team
Capability

Leadership
Technology

Create

Innovation
Learning

Store

Profitability

Organizational Capability

Growth

Application

Share

Knowledge

Process

Identify

Innovation

Productivity

Using Knowledge to increase Productivity, Profitability and Growth

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Thank You

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