



# APO KM Framework

# Background of Framework



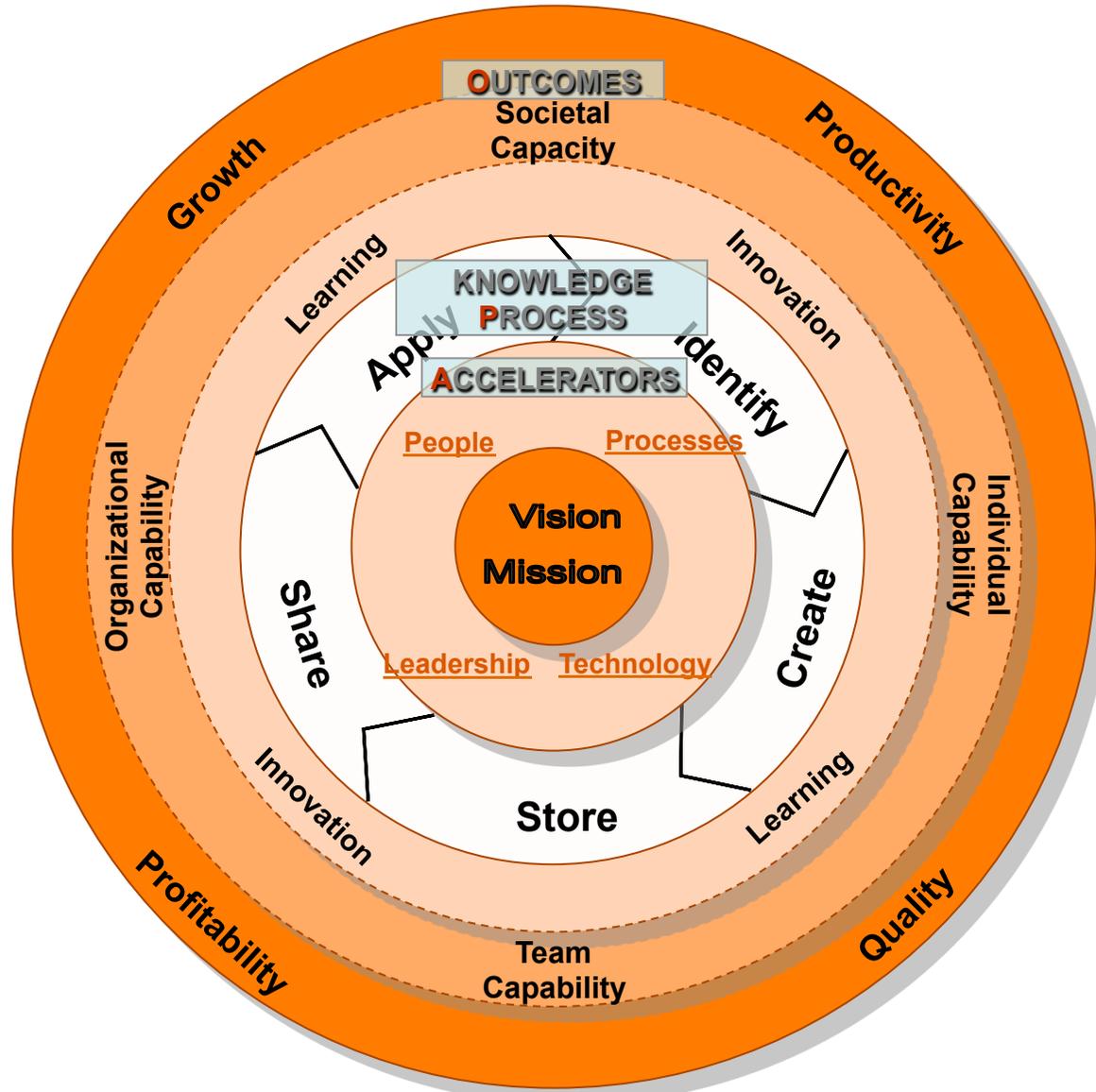
- Commenced in September 2008.
- Representation from Republic of China, India, Japan, Malaysia, Philippines, Singapore, Thailand and Vietnam.
- Develop a framework that is applicable for APO member countries.
- Considerations
  - Easily understood by APO member countries
  - Can be applied in any country and industry

# Purpose of Framework



- Emphasize the importance of KM to organisational success.
- Provide an easy to understand introduction to KM.
- Highlight the critical factors for the successful implementation of KM.
- Assist organisations in APO member countries in implementing KM.

# APO KM Framework





- Starting point of the framework is the vision and mission of the organization
- There are three levels in the framework:
  - Accelerators
  - Knowledge Process
  - Outcomes

# Accelerators



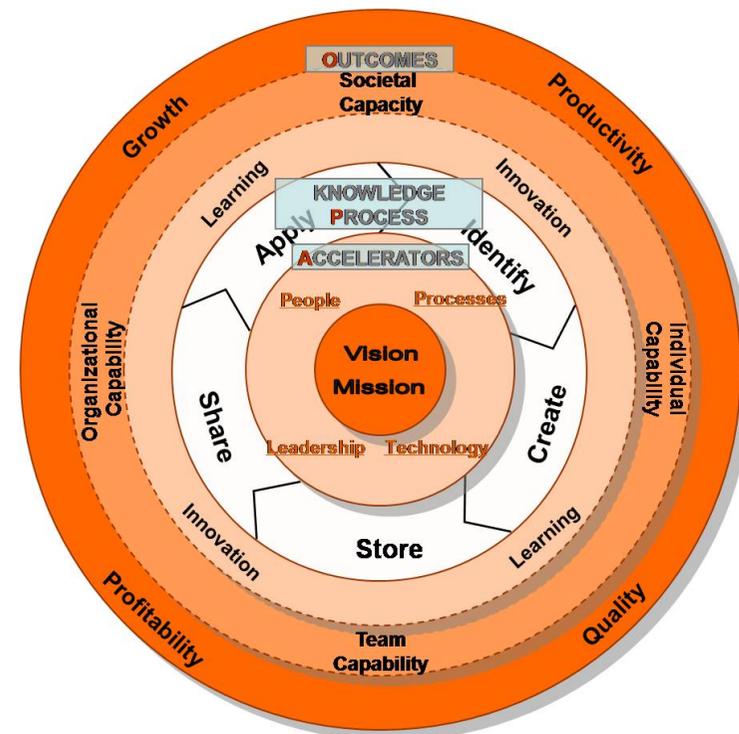
- Accelerators help to propel and speed up the KM initiative in the organization.
- Four accelerators identified:
  - Leadership
  - People
  - Processes
  - Technology



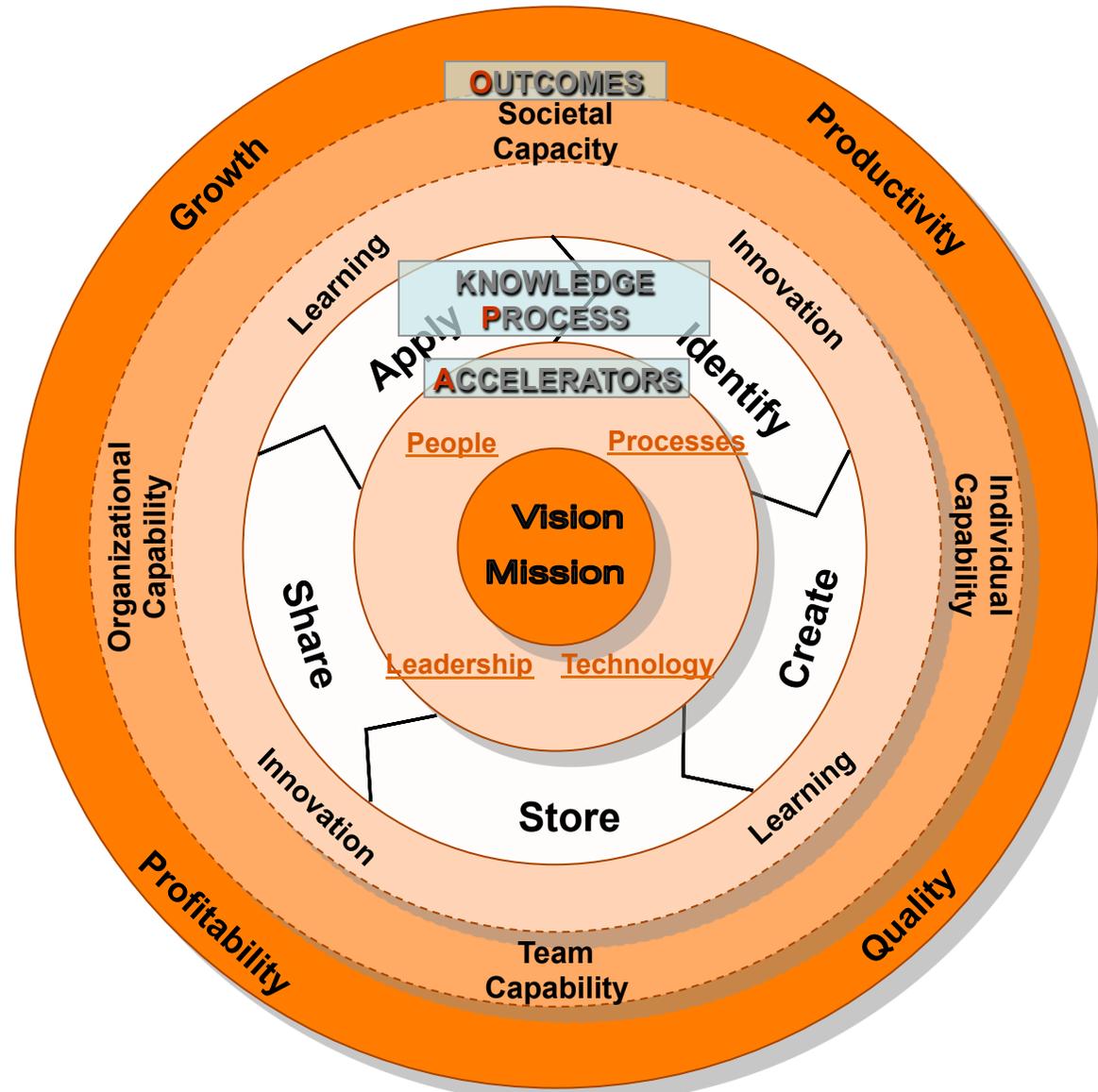
# Outcomes



- Expected outcomes:
  - Individual Capability
  - Team Capability
  - Organizational Capability
  - Societal Capacity
- Leading to:
  - Productivity
  - Quality products and services
  - Profitability
  - Growth



# APO KM Framework





# Thank You

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