

Drawing KM Parallels between

YOG 2010 & COVID-19

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Same family but not quite the same



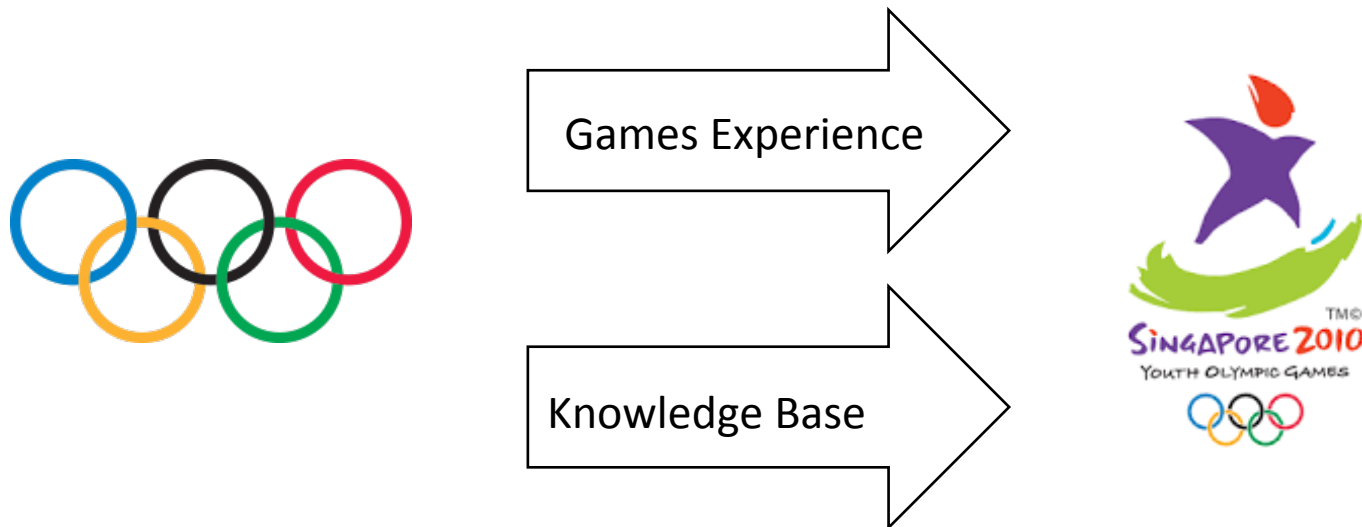
- Focus on Olympic values; achieving better results
- Build new venues
- Established service levels



- Focus on Olympic values; educating youths
- Use of existing venues
- Different service levels

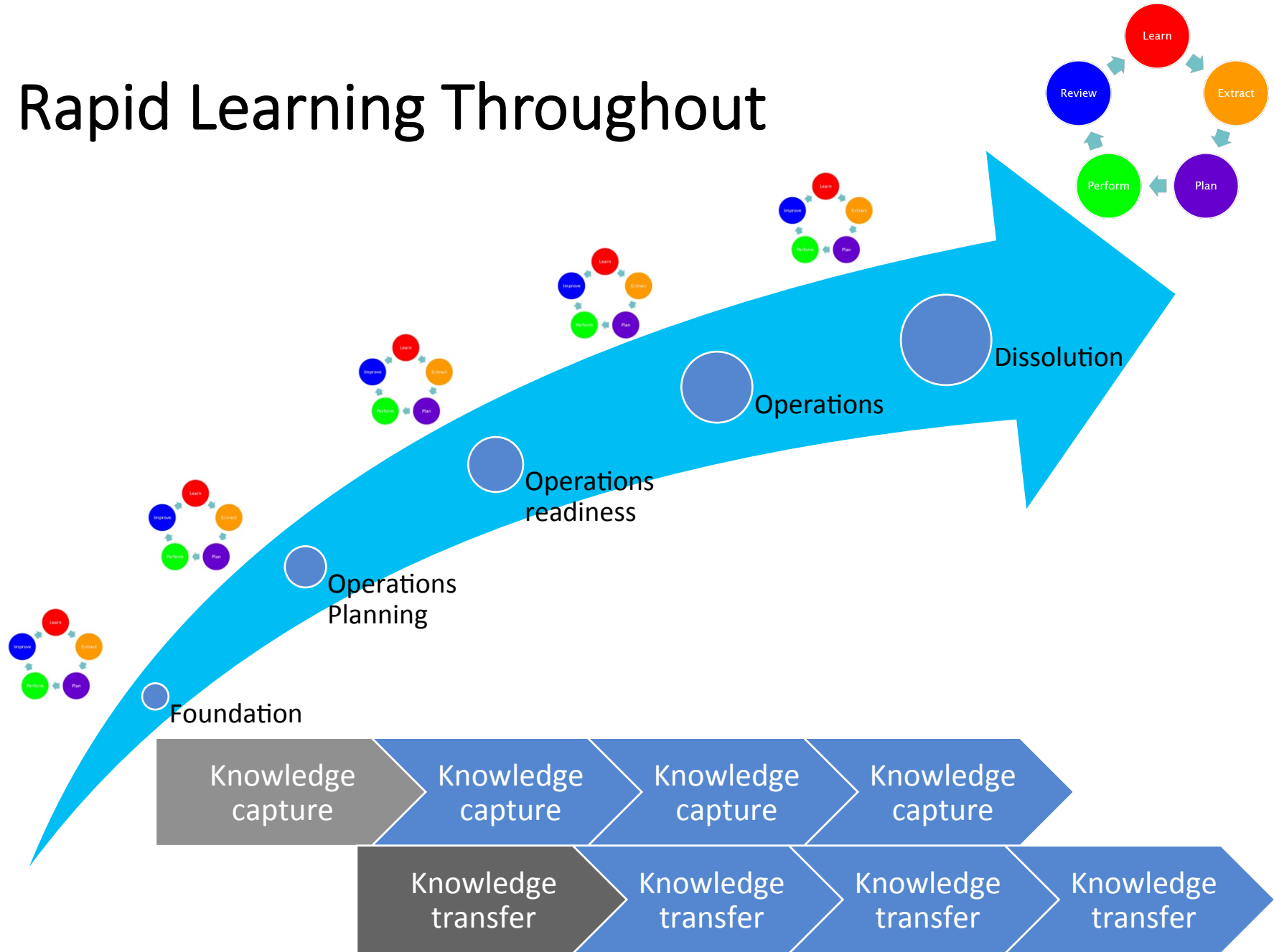
First Brand New Olympic-Level Event in Singapore to be Completed in 2.5 years

Learning from Predecessors ...



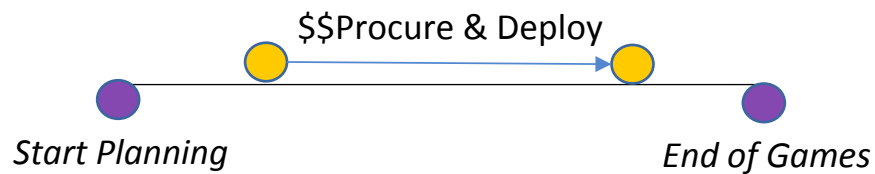
... Was Not Quite Enough

Rapid Learning Throughout

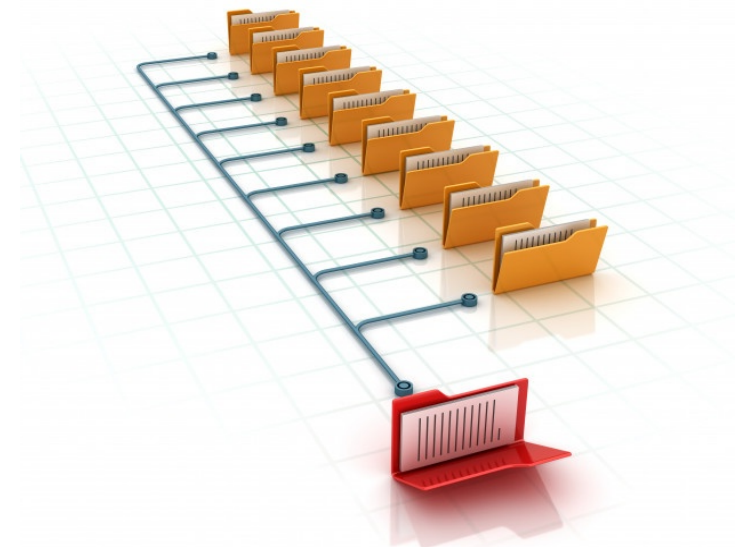


Building A Knowledge Management Culture

✗ Putting in place a complex IT tool



✓ Building and sustaining a disciplined information management culture



Senior Management Support

Thank you