Drawing KM Parallels between

**YOG 2010 & COVID-19**

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Same family but not quite the same

- Focus on Olympic values; achieving better results
- Build new venues
- Established service levels

- Focus on Olympic values; educating youths
- Use of existing venues
- Different service levels

First Brand New Olympic-Level Event in Singapore to be Completed in 2.5 years
Learning from Predecessors ...

... Was Not Quite Enough
Rapid Learning Throughout

Foundation

Operations Planning

Operations readiness

Operations

Dissolution

Knowledge capture

Knowledge capture

Knowledge capture

Knowledge capture

Knowledge transfer

Knowledge transfer

Knowledge transfer

Knowledge transfer
Building A Knowledge Management Culture

❌ Putting in place a complex IT tool

✔ Building and sustaining a disciplined information management culture

Start Planning

$$$Procure & Deploy

End of Games

Senior Management Support
Thank you