Digital Workplaces and the Organisational Response to COVID-19 in Australia

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What we did

- Interviewed 13 digital workplace professionals.
- Listened to the experiences of friends, family, & associates.
- Participated in conversations on social media.
- Read research and news.

It was a “real time” experience.

We have continued to talk to our contacts and to monitor social media and industry publications.
Looking at 3 horizons:

Now

3 to 6 months

6 months +

What do you need to be doing right now?

What will you need to do during the crisis?

What might you need to do after the crisis?

From the perspective of 5 stakeholder groups:

- Individual workers
- Team managers
- Organisational leaders
- Technology groups
- Technology vendors
What are we doing now?

- Individual workers (home office set-up, mental health, job instability)
- Team managers (enabling teams, emotional labour)
- Organisational leaders (communications)
- Technology groups (fixing the holes)
- Vendors (meeting demand)
- Knowledge managers (let’s discuss)
We can we do after this is “over”?

- Individual workers
- Team managers
- Organisational leaders
- Technology groups
- Vendors
- Knowledge managers
How to contact us

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