



# Digital Workplaces and the Organisational Response to COVID-19 in Australia

15 April 2020

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## What we did

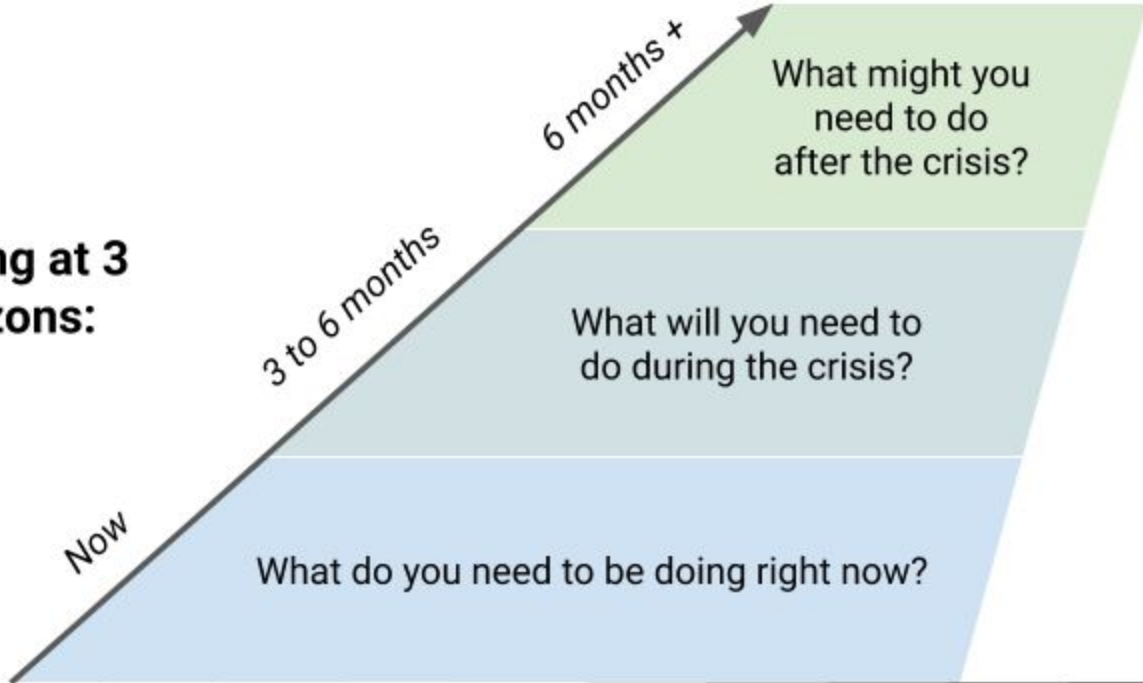
- **Interviewed 13 digital workplace professionals.**
- Listened to the experiences of friends, family, & associates.
- Participated in conversations on social media.
- Read research and news.

It was a “real time” experience.

We have continued to talk to our contacts and to monitor social media and industry publications.

**Current at  
17 March  
2020**

**Looking at 3  
horizons:**



Individual  
workers



Team  
managers



Organisational  
leaders

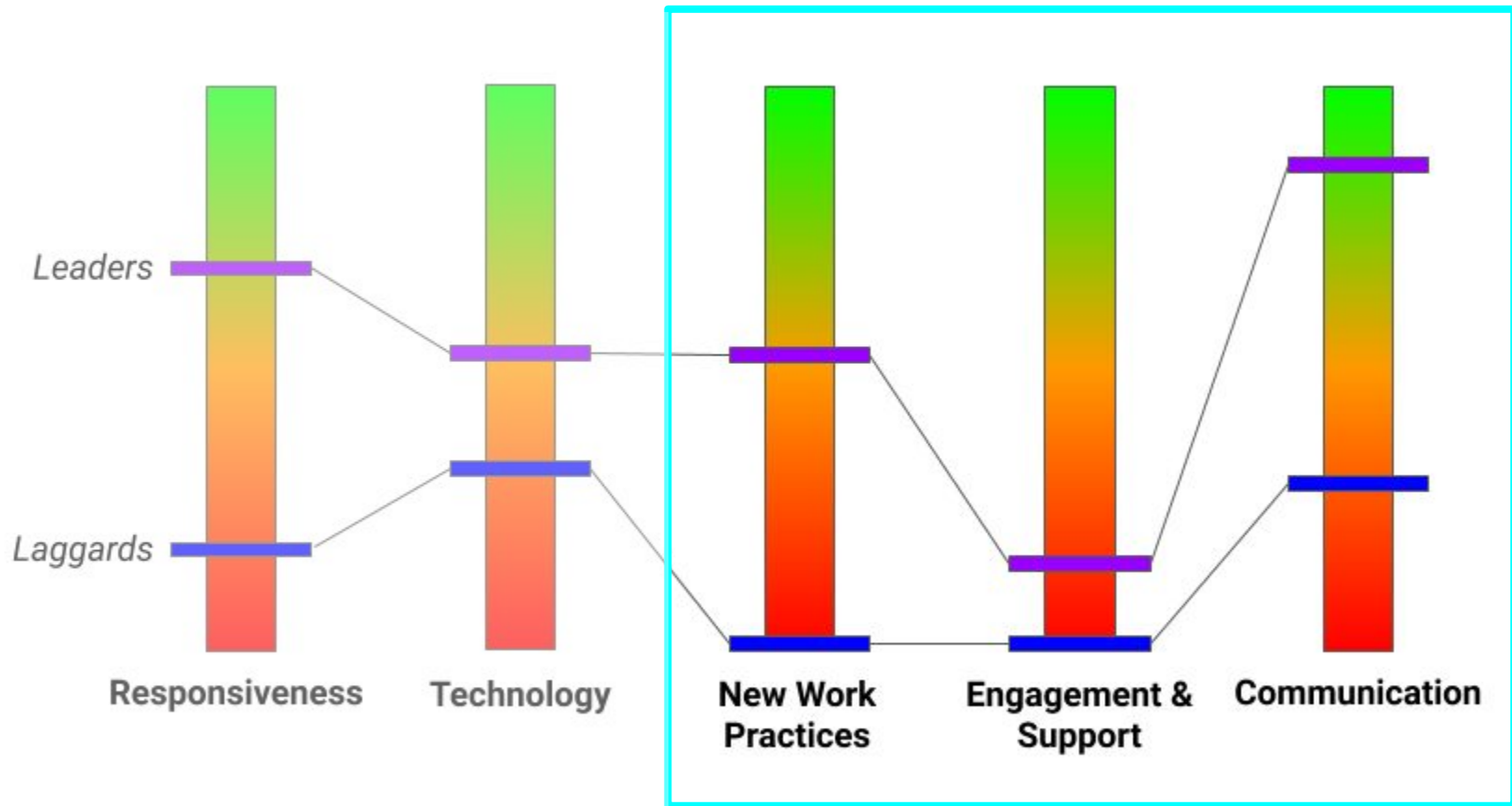


Technology  
groups



Technology  
vendors

**From the perspective of 5 stakeholder groups**



# What are we doing now?

- Individual workers (home office set-up, mental health, job instability)
- Team managers (enabling teams, emotional labour)
- Organisational leaders (communications)
- Technology groups (fixing the holes)
- Vendors (meeting demand)
- Knowledge managers (let's discuss)

# We can we do after this is “over”?

- Individual workers
- Team managers
- Organisational leaders
- Technology groups
- Vendors
- Knowledge managers

# How to contact us

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