

					No Experience	Basic Understanding	Undertaken Successfully	Undertaken Repeatedly	Innovating
1 KNOWLEDGE ORGANISATION SYSTEM (KOS) PROJECTS									
1.1	KOS business case creation								
1.2	KOS project management								
1.3	KOS stakeholder mapping and engagement								
2 USER ANALYSIS									
2.1	Developing user segments and personas								
2.2	Conducting user observation and interviews								
2.3	Facilitating user workshops and focus groups								
2.4	Developing and testing prototypes								
3 CONTENT ANALYSIS									
3.1	Conducting content inventories								
3.2	Conducting knowledge audits								
3.3	Modelling data structures								
3.4	Analysing content semantics								
3.5	Running statistical tests								
4 MANAGING SYSTEMS									
4.1	Managing Content Management Systems (CMS)								
4.2	Managing Relational Database Management Systems (RDBMS)								
4.3	Creating SQL queries								
4.4	Working with graph databases								
4.5	Managing Hadoop installations								
4.6	Using data visualisation tools								
5 DEVELOPING KNOWLEDGE ORGANISATION STRUCTURES AND FRAMEWORKS									
5.1	Developing and implementing taxonomies, thesauri or controlled vocabularies								
5.2	Developing and implementing ontologies								
5.3	Developing and implementing metadata schemas and standards								
5.4	Working with text analytics and autotclassification								
5.5	Working with enterprise taxonomy management systems								
5.6	Working with Linked Data								
5.7	Integrating taxonomies and metadata with search tools								
5.8	Building search based applications								